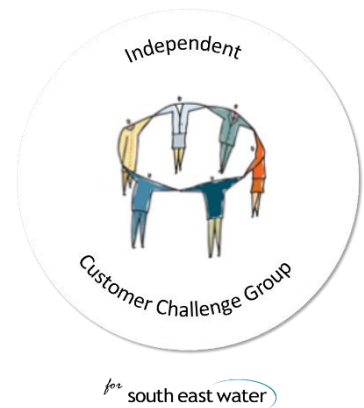


Independent Customer Challenge Group for South East Water

Consumer Vulnerability Sub Group Meeting #2

South East Water Head Office,
Rocfort Road, Snodland, ME6 5AH

30 August 2017; 10:00am -12:30pm



Agenda

Apologies:

Item	Paper No.	Presenter	Time
1. Introductions	Verbal	Chair	10:00
2. Minutes, and actions	Paper 1 Paper 2	S.George/ S.Mullan	10.10
3. PR19 Update - Vulnerability	Paper 3	S.George	10.30
4. Vulnerability Strategy - work plan update	Paper 4	S.Mullan	11.15
5. Private session (with lunch)		Chair	12:00
Close			12:30