

PR19 Customer Challenge Group – Vulnerability Sub-Group

Meeting number: 10

Meeting Date: 30th May 2018

Paper No: 3

Agenda No: 4

Title: Industry Data Share Working Group

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Printing: This document does not contain any graphs or pictures and therefore does not require you to print in colour.

What is this paper about:	Update to bring CCG VSG up to date with current position on the Working Group for Data Share
Action needed from the CCG:	No action needed

Customer Challenge Group Vulnerability sub-group

Meeting 10 Agenda Item 4

Industry Data Share Working Group Update

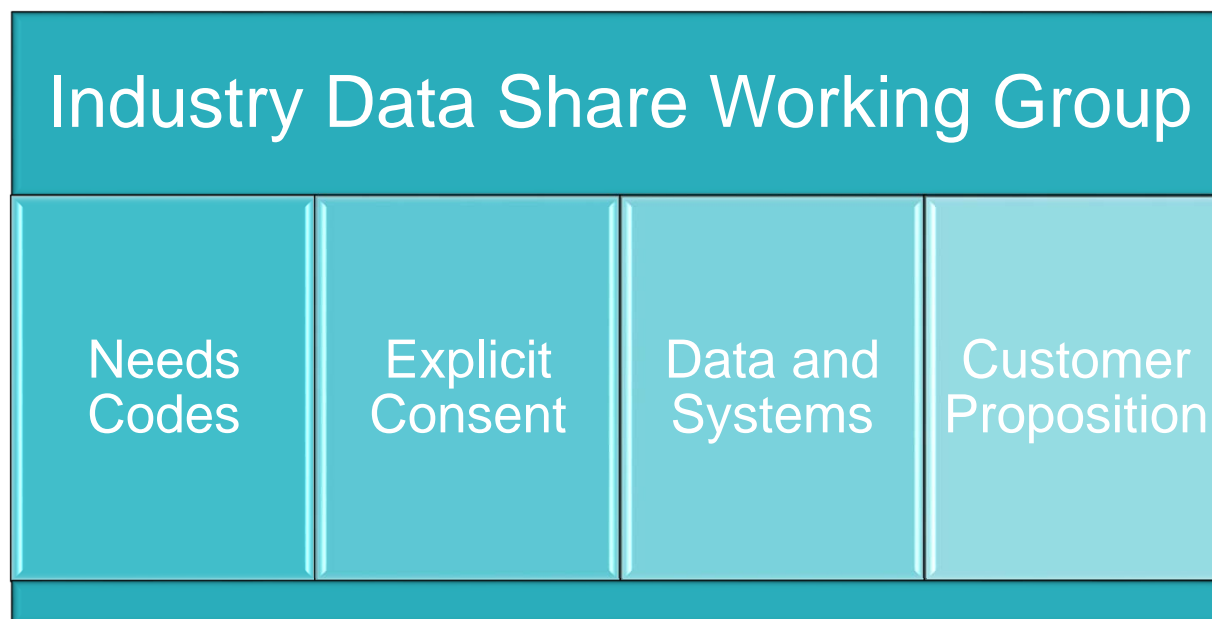
The Programme

The overall goal of the joint water and energy working group, is to;

'Identify and provide a fair and tailored response to eligible customers by collaboratively safeguarding our customers when needed, through a coordinated industry approach'.

This will be achieved by;

- Aligning water and energy approaches to priority services
- Establishing industry-wide data sharing between our sectors by 2020



Current Position of work streams

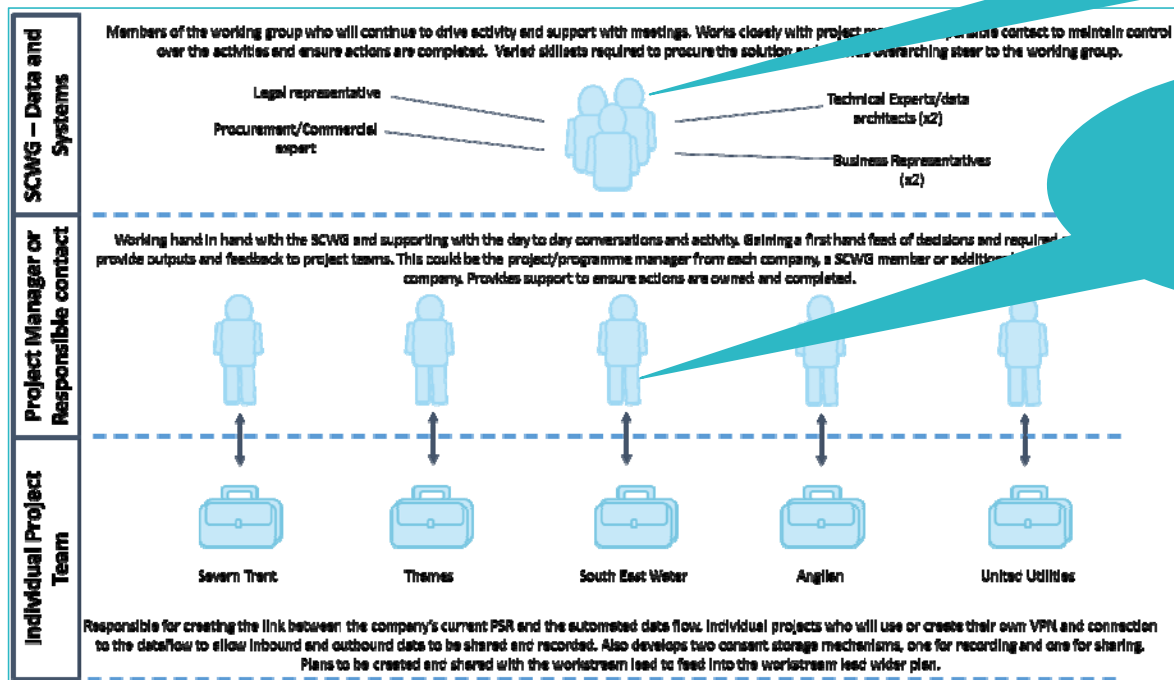
- **Needs Codes**
 - Finalising draft of needs codes between water and energy
 - Needs codes have been reviewed to determine legal reason for capturing and storing data
 - Next steps – in collaboration with Customer Proposition work stream stakeholder engagement to be undertaken
- **Explicit Consent**
 - Awaiting outputs from ICO meeting from work stream
 - Working on Energy PSR Promise and Verbal Principles to reflect Water and Energy PSR Data Share
- **Data and Systems**
 - Project and representatives agreed
 - Project plans being created
 - Industry system requirements will be key
- **Customer Proposition**
 - Dependancies on Needs Codes and data / systems to create approach

SEW Involvement

- Needs Codes
 - Kathy Dunn / Caroline Gould representing business
- Data and Systems

Caroline Gould – SEW
Legal and Procurement
Lead

Andy Clowes – SEW
Business Lead



End