

Independent Customer Challenge Group
for South East Water

Consumer Vulnerability Sub Group
Meeting #10

South East Water Head Office,
Rocfort Road, Snodland, ME6 5AH

30th May 2018; 10:00am -12:30pm

Agenda

Apologies:

Item	Paper No.	Presenter	Time	
1.	Introductions and Declarations of Interest	Verbal	Chair	10:00
2.	Minutes, and actions and challenges	Paper 1	Chair	10:05
3.	Vulnerability Strategy Update	Paper 2	AC	10:15
4.	Industry Data Share Working Group	Paper 3	AC	11:00
5.	Social Tariff – Willingness to pay	Update	AL	11:25
6.	Vulnerability Performance Commitments Update	Paper 4	AC/OM	11:40
7.	AOB	Verbal	ALL	11:55
	Break			12:00
8.	Private session			12:10
	Close (lunch will be provided)			13:00