

Independent Customer Challenge Group  
for South East Water

Research Methodology Sub-Group  
Meeting #6

South East Water Head Office,  
Rocfort Road, Snodland, ME6 5AH

30 January 2018; 13:30 - 16:00pm

Lunch will be provided from 12:30

## Agenda

### Apologies:

Item	Paper No.	Presenter	Time
1. Introductions	Verbal	Chair	13:30
2. Minutes, and actions and challenges	Paper 1	Chair	13:35
3. dWRMP - Materials and approach	Paper 2	LD/JG	13:40
4. Societal impact - Materials and approach	Paper 3	JO	14:10
5. Updates and discussion: 1. Willingness to Pay 2. Supercharge (Willingness to Pay triangulation) 3. Resilience 4. Non-Household 5. Triangulation	Verbal	AL/OM	14:30
<b>Break</b>			<b>15:30</b>
6. Private session		All	15:40
<b>Close</b>			16:00