

South East Water Customer Challenge Group

Engagement Sub Group

Meeting #1

15th June 2017, 1pm - 3pm

Conference call

Dial in: 0808 100 5145

Participant code: 29486369#

Agenda

Item	Paper No.	Presenter
1. Terms of reference	Paper 1	Zoe McLeod
2. Research programme timetable overview	Paper 2	Oliver Martin
3. Research programme – proposals for next phase - Customer priorities - WRMP	Papers 3 & 4	Oliver Martin Lee Dance
4. Sharing of any other insights and learnings	Verbal	All
5. AOB	Verbal	All
6. Private session	Verbal	ESG members