

Independent Customer Challenge Group for South East Water

Meeting 7

7th March 2018, 10:00 am

Agenda

Nick Salmon (Chairman of SEW Board) will be attending from 12.

Item	Paper No.	Presenter	Time
1. Introductions	Verbal	Chair	10:00
2. Declarations of Interest	Verbal	All	10:05
3. Minutes from the last meeting and Challenge Log	Paper 1	Chair	10:10
4. Chairs Report and Subgroup updates and discussion <ul style="list-style-type: none"> - Research Methodology Subgroup - Vulnerability Subgroup 	Verbal	Chair	10:15
5. PR19 update and discussion	Paper 2	OM	10:45
6. Board Engagement	Paper 3	LR	10:50
7. Engagement Dashboard	Paper 4	LR	11:00
8. Triangulation and WRMP Assurance/Gap analysis	Paper 5	JG	11:15
Lunch			12:00
9. Outcomes definitions	Paper 6	DEH	12:30
10. Debriefs <ul style="list-style-type: none"> - WTP - Resilience - Non-Household 	Paper 7	Accent	13:00
Break			14:30
11. Supercharge demo	Demo	AL	14:50
12. AOB	Verbal	All	15:10
13. Private session	Verbal	Chair	15:15
End			16:00

Information Notes	Author