

Independent Customer Challenge Group for South East Water

Meeting 10

Location:

Mary Sumner House, London

6th June 2018, 11:00 am

Agenda

Oliver Schubert will be attending this meeting

Item	Paper No.	Presenter	Time	
1.	Introductions and Declarations of Interest	Verbal	Chair	11:00
2.	Minutes from the last meeting and Challenge Log	Paper 1	Chair	11:05
3.	Chairs Report and Subgroup updates and discussion <ul style="list-style-type: none"> - Research Methodology Sub-Group - Vulnerability Sub-Group 	Verbal	Chair	11:10
4.	Research programme update and PR19 programme update	Paper 2	OM/AL	11:30
5.	WRMP update	Paper 3	LD	11:40
6.	Triangulation update and discussion	Presentation on day	JE	12:20
Lunch				13:00
7.	Outcomes, process for the next steps	Paper 4	AB	13:20
8.	17/18 performance report	Paper 5	AL	14:00
Break				14:30
9.	AOB	Verbal	All	14:45
10.	Private session – Key messages to the Board	Verbal	Chair	15:00
End				16:00

Information Notes	Author
Engagement Dashboard	L. Rafferty