

Independent Customer Challenge Group  
for South East Water

Meeting 13

27<sup>th</sup> February 2019, 11:00 am Marillac Room, The Passage, St Vincents Centre, Carlisle Place, London SW1P 1NL

Agenda

<b>Item</b>	<b>Paper No.</b>	<b>Presenter</b>	<b>Time</b>
1. Introductions and Declarations of Interest	Verbal	Chair	11:00
2. Chairs and members update		Chair/All	11:10
3. Ofwat Initial Assessment - Update	Paper 1 & 2	AC/ SG	11:30
<b>Lunch Break</b>			13:00
4. CCG April Assurance report – priorities, timetable & next steps	Verbal	AC/ZM	13.30
5. Forward meeting timetable & CCG next steps	Paper 3	AC/ZM	13.55
6. Freeze Thaw Company Update	Paper 4	Richard Sands	14.05
7. Private session	Verbal	All	14:30
<b>End</b>			15:00