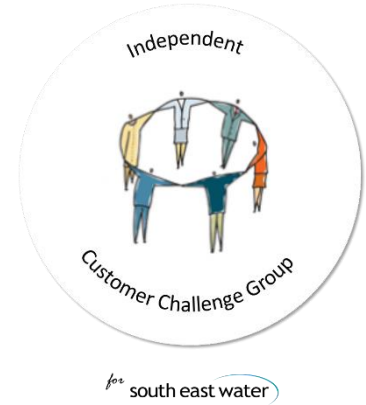


# Independent Customer Challenge Group for South East Water



## Meeting 2

Princess Elizabeth Room  
Mary Sumner House  
24 Tufton Street  
Westminster, London  
SW1P 3RB

05 July 2017, 11:00 am

## Agenda

**Apologies:** Steve George, Sheila Bowdery, Ben Roome, Louise Bardsley, Mairi Budge, Richard Lavender, Veronica McGannon.

Item	Paper No.	Presenter	Time	
1.	Minutes from the last meeting and Challenge Log	Paper 1	Chair	11:00
2.	Chairs Report	Verbal	Chair	11:15
3.	Engagement Update	Paper 2a and 2b	RS and OM	11:30
4.	Research Methodology Subgroup update	Verbal	Chair	12:15
5.	Vulnerability Task Group update	Verbal	Chair	12:30
<b>Lunch</b>			12:45	
6.	Outcomes Overview	Paper 3	OM	13:15
7.	WRMP and Drought Plan – engagement so far	Paper 4	LD	13:45
<b>Break</b>			14:30	
8.	WRMP current delivery	Paper 5	LD	14:45
9.	AOB	Verbal	All	15:15
10.	Private session	Verbal	Chair	15:30
<b>End</b>			16:15	

Information Notes	Author
Paper 4 - February 2017 meeting	L.Dance